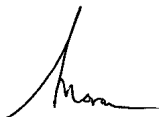




General Physics (UK) Ltd

Policies and Procedures Quality Policy

Policy no:	GP-UK-M-01
Revision no:	11
Effective date:	30 June 2021
Prepared by:	Sharron Symon
Authorised by:	Shay Moran

Signed by: 
Shay Moran, Senior Vice President

Date: 30 June 2021

Quality Policy

1. Our Commitment

GP Strategies Limited and its group companies (“the Company”) recognises the importance of carrying out its business activities to the highest quality standards and are committed to the supply of learning, development and consultancy services that consistently meet or exceed the expectations of the individuals and businesses in the markets and communities in which we serve.

Each member of staff will be encouraged and guided to understand their individual and team role in ensuring that consistently high standards of quality training and services are met.

The Company’s Senior Management Team recognises that the successful implementation of a Quality Management System can only take place within a well structured and motivated organisation, and to this end the company is committed to the principles of ISO9000 and Investors in People, providing complimentary staff training and development, in line with organisational aims and objectives.

The Company ensures the quality policy is reviewed annually, available and communicated to all interested and relevant parties through direct issue and/or SharePoint access and forms part of any customer, employee, subcontractor, stakeholder service induction process.

The Company is actively seeking ‘Total Quality’ recognition, throughout its operational activity, and is committed to establishing, implementing and monitoring systems that meet customer standards and which facilitate the continuous improvement process.

2. The Company Believes in

- Acting with integrity
- Delivering quality services and products
- Striving for continuous improvement
- Respecting others
- Communicating directly and honestly
- Developing innovative solutions
- Demonstrating teamwork
- Generating profit and growth